

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Jul-2012

		Performance		Observations		Perf.		Wgt.		Domain Clustering		
PO	Pre-Ordering	FP	CLEC		CLEC	Diff.	Score	Wgt.	Score		Review	
PO-1-01-6020	Customer Service Record - EDI	NA	2.97		798	2.9674	0	2	0.000		0.000	
PO-1-03-6020	Address Validation - EDI	NA	7.26		636	7.2594	NA	0	NA		0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA		0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA		0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA		0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.85		1,253	2.8492	0	2	0.000		0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.39		367	10.3869	NA	0	NA		0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		0.000	
OR Ordering									Wgt.			
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		100.00		211		0	10	0.000		0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		5		0	5	0.000		0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.22		2,267		0	5	0.000		0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64		745		-2	5	-0.044		-0.098	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76		2,258		0	5	0.000		0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		91.23		57		-1	5	-0.022		-0.049	
OR-6-03-3140	% Accuracy - LSRC - Platform		1.30		384		0	5	0.000		0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		128		0	5	0.000		0.000	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		14		0	2	0.000		0.000	
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		28		0	2	0.000		0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		2		0	2	0.000		0.000	
PR Provisioning		FP	CLEC	FP	CLEC							
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	61.51	52.00	491	25	9.98	-1.1578	-1	5	-0.022	-0.036	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	6.73	15.19	3,416	158	2.04	-3.7382	-2	20	-0.176	-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	16.56	17.24	598	29	7.07	-0.3975	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.42	329	38	3.16	0.54	0.9036	0	15	0.000	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.00	0.00	598	30		1.86	0.6576	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	598	30		0.00	5.0000	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.82	2.54	1,342	197		2.05	2.7930	0	10	0.000	
MR Maintenance & Repair		Performance FP	CLEC	Observations FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgt'd. Score	
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030			7.6715	-2	2	-0.018	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	133.15		717			133.1464	NA	0	NA	
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	13.29	9.28	429	97		3.82	0.9019	0	10	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	11.48	0.00	61	12		10.07	0.6196	0	10	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.27	12.14	429	97	19.13	2.15	0.0083	0	5	0.000	
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.42	8.12	61	12	11.28	3.56	-0.8629	-1	5	-0.022	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	61.76	70.59	319	34		8.77	-1.2054	-1	5	-0.022	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	32.60	32.35	319	34		8.46	0.1805	0	5	0.000	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	5.64	8.82	319	34		4.16	-1.1195	-1	5	-0.022	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	7.02	11.54	2,293	26		5.04	-1.2444	-1	10	-0.044	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	4.81	NA	104	NA			NA	NA	0	NA	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	23.47	27.87	2,293	26	20.17	3.98	-1.1128	-1	5	-0.022	
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	9.70	NA	104	NA	23.40		NA	NA	0	NA	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	88.03	100.00	1,621	9		10.85	-5.0000	-2	5	-0.044	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	70.88	100.00	1,621	9		15.19	-5.0000	-2	5	-0.044	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	29.43	33.33	1,621	9		15.23	-0.6515	0	5	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	13.09	11.85	2,887	135		2.97	0.2604	0	10	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		95,679,316				0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals	-17	227	-0.502

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE LOOP

Jul-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgt.	Domain Clustering Review	
		FP	CLEC	CLEC	Score		Score					
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	2.97	798		2.9674	0	2		0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	7.26	636		7.2594	NA	0		NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.85	1,253		2.8492	0	2		0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.39	367		10.3869	NA	0		NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000	0.000	
OR Ordering										Wgt.		
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00	1,024			0	10		0.000	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		94.44	18			NA	0		NA	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.22	2,267			0	2		0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64	745			-2	2		-0.024	-0.061	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76	2,258			0	2		0.000	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		97.36	227			0	5		0.000	0.000	
OR-6-03-3331	% Accuracy - LSRC - Loop		2.63	1,903			0	5		0.000	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		95.52	669			0	5		0.000	0.000	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	150			0	2		0.000	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.42	329	38	3.16	0.54	0.9036	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	16.66	13.33	598	45		5.75	0.3175	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.00	0.00	598	46		1.52	0.3582	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	598	46		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	4.06	0.00	714	80		2.33	1.7131	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		66				0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		9				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
MR Maintenance & Repair		Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030			7.6715	-2	2	-0.024	-0.038
Stat. Score												
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	8.01	6.58	2,722	76		3.16	0.1833	0	10	0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	21.41	6.58	2,722	76	19.99	2.32	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	65.13	17.24	1,890	29		8.92	5.0000	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	25.87	3.45	1,890	29		8.19	2.8775	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	13.09	18.07	2,887	83		3.76	-1.4481	-1	10	-0.061	-0.096
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	0.00	33.33	36	6		0.00	-5.0000	-2	10	-0.122	-0.192
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	2.99	3.53	36	6	4.93	2.17	-0.3387	0	5	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals -7 164 -0.232		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Jul-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.97		798		2.9674	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	7.26		636		7.2594	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.85		1,253		2.8492	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.39		367		10.3869	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2hrs		100.00		44			0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		1			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.22		2,267			0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64		745			-2	5	-0.047	-0.085	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76		2,258			0	5	0.000	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS		75.44		57			-2	10	-0.093	-0.169	
OR-6-03-2000	% Accuracy - LSRC		5.00		100			0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		34			0	5	0.000	0.000	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		3			0	2	0.000	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		7			0	2	0.000	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA	0.000	
PR Provisioning												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat Score				
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	61.51	68.67	491	3		28.18	SS	NA	0	NA	0.000
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	6.73	10.00	3,416	30		4.60	-1.0767	-1	20	-0.093	-0.143
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	16.56	17.65	598	17		9.14	-0.5051	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	1.88	1.88	329	8	3.16	1.13	-0.4010	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.00	5.88	598	17		2.45	-2.1991	-2	5	-0.047	-0.071
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	598	17		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.82	7.02	1,342	57		3.63	0.0965	0	15	0.000	0.000
MR Maintenance & Repair												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat Score				
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030			7.6715	-2	2	-0.019	-0.030
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	133.15		717			133.1464	NA	0	NA	0.000
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	13.29	3.57	429	28		6.62	1.2490	0	10	0.000	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	11.48	0.00	61	1		32.13	SS	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.27	14.56	429	28	19.13	3.73	-0.6833	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	5.42	17.10	61	1	11.28	11.37	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.76	50.00	319	12		14.29	0.5323	0	5	0.000	0.000
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	32.60	8.33	319	12		13.78	1.5219	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	5.64	0.00	319	12		6.79	0.0131	0	5	0.000	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	7.02	50.00	2,293	2		18.07	SS	NA	0	NA	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	4.61	100.00	104	1		21.50	SS	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	23.47	20.34	2,293	2	20.17	14.27	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	9.70	7.10	104	1	23.40	23.52	SS	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	88.03	0.00	1,621	1		32.47	SS	0	5	0.000	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	70.88	0.00	1,621	1		45.44	SS	0	5	0.000	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	29.43	0.00	1,621	1		45.59	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	13.09	18.75	2,887	32		6.00	-1.1875	-1	10	-0.047	-0.075
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		95,679,316				0	5	0.000	
Totals												
									-10	215	-0.344	
"NA" - no activity "UD" - under development "SS" - Small Sample												

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Jul-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	10.67		3		10.6667	NA	0	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.34		249		7.3414	NA	0	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		40			0	2	0.000
PO-8-02-6000	% On Time - Engineering Record Request		NA		NA			NA	0	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1			0	2	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		97.44		39			0	5	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1			0	2	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Spit		NA		NA			NA	0	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Spit		NA		NA			NA	0	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Spit		NA		NA			NA	0	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Spit		NA		NA			NA	0	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.22		2,267			0	2	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64		745			-2	2	-0.032
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76		2,258			0	2	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	24.00	NA	5	NA	3.48		NA	NA	2
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	100.00	NA	5	NA			NA	NA	0
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	0.00	1	1	0.00	SS	0	2	0.000
PR-6-01-1341	% Install, Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	100	3	0.00	SS	0	2	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	116.67	0.00	6	1	0.00	SS	0	2	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		22			0	10	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	1.00		3	0.00	3.00	SS	NA	10
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.30		37			0	10	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.06	0.00	714	45	3.03	0.9776	0	15	0.000
PR-8-01-3342	% Open Orders In Hold Status >30 Days -2W xDSL Loops	0.00	0.00		39	39.00	SS	0	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Spit		NA		NA			NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Spit		NA		NA			NA	0	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Spit	NA	NA	NA	NA	0.00		NA	NA	0
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
PR-8-01-3340	% Open Orders In Hold Status >30 Days -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030		7.6715	-2	2	-0.032
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	50.00	NA	2	NA			NA	NA	0
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	24.99	NA	2	NA	2.18		NA	NA	0
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	50.00	NA	2	NA			NA	NA	0
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	NA	1	NA			NA	NA	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	2	NA			NA	NA	0
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.01	11.76	2,722	17	6.60	-1.0320	-1	5	-0.040
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	0.00	0.00	36	1	0.00	SS	0	5	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	21.41	8.93	2,722	17	19.99	4.86	5.0000	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	2.99	3.11	36	1	4.93	5.00	SS	NA	0
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	29.27	94.44	123	18	11.48	5.0000	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	65.13	0.00	1,890	1	47.67	SS	0	10	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	13.09	26.32	2,887	19	7.76	-1.8759	-2	10	-0.159
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Spit	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Spit	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Spit	NA	NA	NA	NA			NA	NA	0
Totals								-7	126	-0.262

NA - no activity *UD* - under development *SS* - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Jul-2012

OR		Ordering		Performance		Observations		Perf.			
		CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score	
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)		NA				NA		NA	0	0.000	
OR-1-13-5000 % On Time Design Layout Record		NA				NA		NA	0	0.000	
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)		NA				NA		NA	0	0.000	
OR-2-12-5020 % On TimeTrunk ASR Reject		NA				NA		NA	0	0.000	
PR		Provisioning		FP							
PR-4-07-3540 % On Time Performance - LNP only			96.99		1,031			0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks			100.00		1			0	20	0.000	
PR-5-01-5000 % Missed Appointment - Facilities		NA	0.00	NA	1		1.00	SS	0	5	0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days		NA	0.00	NA	1		1.00	SS	0	5	0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days		NA	0.00	NA	1		1.00	SS	0	10	0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		NA	0.00	NA	1		1.00	SS	0	5	0.000
MR		Maintenance & Repair									
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000
NP		Network Performance									
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			0.00					0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			0.00					0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	80	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			PRELIM					Jul-2012		
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1	OSS Interface		-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI		-	-	-	-				
PO-1-06	Mechanized Loop Qualification - CORBA		-	-	-	-				
PO-1-06	Mechanized Loop Qualification - Web GUI		-	-	-	-				
PO-2-02	OSS Interface Availability - Prime - WPTS		-	-	-	-				
PO-2-02	OSS Interface Availability - Prime - EDI		-	-	-	-				
PO-2-02	OSS Interface Availability - Prime - CORBA		-	-	-	-				
PO-2-02	OSS Interface Availability - Prime - Web GUI		-	-	-	-				
ORDERING										
2	% On Time Ordering Notification	23,208	11,604	9,512		\$0	\$0			\$44,324
OR-1-02	% On Time LSRC -Flow Through	-	-	-		-	-			
OR-1-04	%OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-		-	-			
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-		-	-			
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-		-	-			
OR-1-12	% On Time FOC	-	-	-		-	-			
OR-1-13	% On Time Design Layout Record	-	-	-		-	-			
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-		-	-			
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-		-	-			
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-		-	-			
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-		-	-			
OR-4-16	% On Time PCN - 1 B. Day	23,208	11,604	9,512		-	-			
OR-1-04	%OT LSRC - No Facility Check - All Spots-UNE/Rsl	-	-	-		-	-			
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spots-UNE/Rsl	-	-	-		-	-			
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-		-	-			
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-		-	-			
PROVISIONING										
3	Installation Performance	\$27,270	\$0	\$6,183	\$0	\$0	\$0			\$33,452
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	4,061	-	-		-	-			
PR-4-02	Average Delay Days - Total	-	-	-		-	-			
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-		-	-			
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-		-	-			
PR-4-02	Average Delay Days -Total -Line Share/Spit	-	-	-		-	-			
PR-4-04	Missed Appointments -Dispatch	-	-	-		-	-			
PR-4-04	Missed Appls - Disp - 2W Digital UNE/Resale	-	-	-		-	-			
PR-4-04	Missed Appls - Disp - Line Share/Spit	-	-	-		-	-			
PR-4-05	Missed Appointments - No Dispatch	23,208	-	6,183		-	-			
PR-4-05	% Missed Appt. -No Disp -2W Digital -UNE/Resale	-	-	-		-	-			
PR-4-05	% Missed Appt. -No Disp -Line Share/Spit	-	-	-		-	-			
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-		-	-			
PR-4-15	% On Time Provisioning - Trunks	-	-	-		-	-			
PR-6-01	Installation Troubles w/in 30 Days	-	-	-		-	-			
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-		-	-			
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-		-	-			
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-		-	-			
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale	-	-	-		-	-			
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-		-	-			
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-		-	-			
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-		-	-			
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-		-	-			
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-		-	-			
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-		-	-			
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-		-	-			
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-		-	-			
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-		-	-			
PR-4-02	Average Delay Days - Total - EEL	-	-	-		-	-			
PR-8-01	% Open Orders in a Hold Status>30 Days -EEL	-	-	-		-	-			
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-		-	-			
PR-4-02	Average Delay Days - IOF	-	-	-		-	-			
PR-8-01	% Open Orders in a Hold Status>30 Days -IOF	-	-	-		-	-			
4	% On Time Performance - LNP					\$0				\$0
5	Hot Cut Performance									\$0
PR-6-02	% Install/In Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-		-	-			
PR-6-02	% Install/In Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-		-	-			
PR-6-02	% Install/In Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-		-	-			
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-		-	-			
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-		-	-			
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-		-	-			
MAINTENANCE										
6	Maintenance Performance	\$ 18,712	\$23,672	\$6,658	\$44,092	\$0	\$0			\$93,134
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-		-	-			
MR-3-01	Missed Repair Appointments - Loop - Res.	13,055	-	-		-	-			
MR-3-01	Missed Repair Appointments - Loop	-	-	-		-	-			
MR-3-01	% Missed Repr Appt -Loop-2W Dig-UNE/Resale	-	-	-		-	-			
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-		-	-			
MR-3-01	% Missed Repair Appt.-Loop -Line Share/Spit	-	-	-		-	-			
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-		-	-			
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-		-	-			
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Dig-UNE/Resale	-	-	-		-	-			
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-		-	-			
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-		-	-			
MR-4-08	Out of Service >24Hrs. - Bus.	5,657	-	-		-	-			
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-		-	-			
MR-4-08	Out of Service >24Hrs. - Total	-	-	-		-	-			
MR-5-01	% Repeat Reports within 30 Days	-	23,672	6,658		-	-			
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-		-	-			
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-		-	-			
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-		-	-			
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-		-	-			
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-		-	-			
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-		-	-			
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-		-	-			
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-		-	-			
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-		-	-			
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-		-	-			
NETWORK PERFORMANCE										
7	NP-1-04 Final Trunk Groups Blocked					\$0				\$0
8	Collocation								\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-		-	-			
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-		-	-			
NP-2-07/8	Average Delay Days - Total	-	-	-		-	-			
RESOLUTION PROCESS										
9	Resolution Process								\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-		-	-			
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-		-	-			
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-		-	-			
BI-3-05	%CLEC Billing Claims Ralvd w/in 28 Cal. Days after Ack.	-	-	-		-	-			
Month Total		\$69,189	\$35,276	\$22,352	\$44,092	\$0	\$0	\$0	\$0	\$170,910

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	1	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					30

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business C	100.00	2,405	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	95.16	1,260	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	5	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	34	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	0.00	NA	1	1.00	SS	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	5.56	4.17	18	24	7.14	0.47	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	0.00	1	11	0.00	SS	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA	NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	28.00	1.00	1	1	0.00	63.50	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	5.26	2.78	19	36	6.33	0.19	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	5.26	0.00	19	36	6.33	0.40	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	12	35	0.00	5.00	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	84.21	2.78	19	36	10.34	5.00	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	5.56	NA	18	NA	NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	28.00	NA	1	NA	0.00	NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	72.22	0.00	18	0	0.00	SS	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	1	NA	NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	1	NA	NA	NA	0

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	15.55	17.14	21	2	20.90	26.82	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	8.55	6.52	43	49	7.58	1.58	1.04
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	3	NA	NA	NA	NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	33.33	NA	3	NA	NA	NA	NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	0.00	NA	1	1.00	5.00	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	0.00	NA	1	1.00	5.00	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	30.77	19.23	65	52	8.59	1.21	0

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 110

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jul-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.24	797	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	178	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
-------------------	------

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform					OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
MAY-2012	70.52	363	256		MAY-2012	96.83	96	92	
JUN-2012	81.94	227	186		JUN-2012	80.00	50	40	
JUL-2012	69.95	376	263		JUL-2012	91.23	57	62	
Overall	72.98	966	705		Overall	90.64	203	184	
					Market Adjustment *				
					\$ 255,984				

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop					OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
MAY-2012	94.35	230	217		MAY-2012	96.05	177	170	
JUN-2012	93.14	306	285		JUN-2012	91.07	291	265	
JUL-2012	93.88	246	230		JUL-2012	97.36	227	221	
Overall	93.73	781	732		Overall	94.39	695	656	
					Market Adjustment *				
					\$ -				

OR-5-01-3121 % Flow-Through Total-UNE Other					OR-5-03-3121 % Flow-Through Achieved-UNE Other				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
MAY-2012	94.35	230	217		MAY-2012	96.05	177	170	
JUN-2012	93.14	306	285		JUN-2012	91.07	291	265	
JUL-2012	94.36	2,626	2,478		JUL-2012	94.36	2,626	2,478	
Overall	94.24	3,162	2,980		Overall	94.15	3,094	2,913	
					Market Adjustment *				
					\$ -				

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	9	100.00	6
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	66	0.00	38
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop TII HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop TII HC-FP	17.98	213	18.73	266
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop TII HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*		\$ -	\$ -	\$ -	
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*		\$ -	\$ -	\$ -	
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*		\$ -	\$ -	\$ -	
Market Adjustment for PR-9-08-3533		\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jul-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
--	----	--	------

	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
---	----	--	------

Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Jul-2012

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.502	\$ 166,482	
Unbundled Network Elements - Loop	-0.232	\$ -	
Resale	-0.344	\$ 21,020	
Digital Subscriber Lines	-0.262	\$ 27,627	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 215,129
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 33,452	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 93,134	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 170,910
Individual Rule Payments:			\$ -
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 255,984
CHANGE CONTROL			\$ -
Grand Total			\$ 642,023

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE Platform

Jul-2012

		Performance		Observations		Perf.		Wgt.		Domain Clustering	
PO	Pre-Ordering	FP	CLEC		CLEC	Diff.	Score	Wgt.	Score		Review
PO-1-01-6020	Customer Service Record - EDI	NA	2.97		798		2.9674	0	2	0.000	0.000
PO-1-03-6020	Address Validation - EDI	NA	7.26		636		7.2594	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.85		1,263		2.8492	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	10.39		367		10.3869	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000
OR Ordering		Wgt.									
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		100.00		211			0	10	0.000	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		5			0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.22		2,267			0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64		745			-2	5	-0.044	-0.098
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76		2,258			0	5	0.000	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		91.23		57			-1	5	-0.022	-0.049
OR-6-03-3140	% Accuracy - LSRC - Platform		1.30		384			0	5	0.000	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		128			0	5	0.000	0.000
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		14			0	2	0.000	0.000
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		100.00		28			0	2	0.000	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		2			0	2	0.000	0.000
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed In 1 Day (1-5 Lines - No Disp) - Platform	61.51	52.00	491	25	9.98	-1.1578	0	5	0.000	0.000
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	6.73	15.19	3,416	158	2.04	-3.7382	-2	20	-0.176	-0.286
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	16.56	17.24	598	29	7.07	-0.3975	0	10	0.000	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.42	329	38	3.16	0.54	0.9036	0	15	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.00	0.00	598	30	1.86	0.6576	0	5	0.000	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	598	30	0.00	5.0000	0	5	0.000	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.82	2.54	1,342	197	2.05	2.7930	0	10	0.000	0.000
MR Maintenance & Repair		Performance		Observations		FP Std	Sampling	Perf.		Wgt.	
		FP	CLEC	FP	CLEC	Deviation	Error	Diff.	Score	Wgt.	Score
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030			7.6715	-2	2	-0.018
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	133.15		717			133.1464	NA	0	NA
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	13.29	9.28	429	97	3.82		0.9019	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	11.48	0.00	61	12	10.07		0.6196	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.27	12.14	429	97	19.13	2.15	0.0083	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.42	8.12	61	12	11.28	3.58	-0.8629	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	61.76	70.59	319	34		8.77	-1.2054	0	5	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	32.60	32.35	319	34		8.46	0.1805	0	5	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	5.64	8.82	319	34		4.16	-1.1195	-1	5	-0.022
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	7.02	11.54	2,293	26	5.04		-1.2444	-1	10	-0.044
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	4.81	NA	104	NA			NA	NA	0	NA
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	23.47	27.87	2,293	26	20.17	3.98	-1.1128	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	9.70	NA	104	NA	23.40		NA	NA	0	NA
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	88.03	100.00	1,621	9		10.85	-5.0000	-2	5	-0.044
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	70.88	100.00	1,621	9		15.19	-5.0000	-2	5	-0.044
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	29.43	33.33	1,621	9		15.23	-0.6515	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	13.09	11.85	2,887	135	2.97		0.2604	0	10	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		95,679,316			0	5	0.000	
		"NA" - no activity "UD" - under development "SS" - Small Sample						Totals	-13	227	-0.414

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

UNE LOOP

Jul-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.	Wgt.	Wgtd.	Domain Clustering Review		
		FP	CLEC	CLEC	Score		Score					
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	2.97	798		2.9674	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	7.26	636		7.2594	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.85	1,253		2.8492	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	10.39	367		10.3869	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering								Wgt.				
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00	1,024			0	10	0.000	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		94.44	18			NA	0	NA	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.22	2,267			0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64	745			-2	2	-0.024	-0.061		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76	2,258			0	2	0.000	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		97.36	227			0	5	0.000	0.000		
OR-6-03-3331	% Accuracy - LSRC - Loop		2.63	1,903			0	5	0.000	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		95.52	669			0	5	0.000	0.000		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA			NA	0	NA	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	150			0	2	0.000	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0	NA	0.000		
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	1.88	1.42	329	38	3.16	0.54	0.9036	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	16.56	13.33	598	45		5.75	0.3175	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.00	0.00	598	46		1.52	0.3582	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	598	46		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	4.06	0.00	714	80		2.33	1.7131	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		66				0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		9				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
MR Maintenance & Repair		Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08	3,030			7.6715	-2	2	-0.024	-0.038	
		Stat. Score										
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	8.01	6.58	2,722	76	3.16	0.1833	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	21.41	6.56	2,722	76	19.99	2.32	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	65.13	17.24	1,890	29		8.92	5.0000	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	25.87	3.45	1,890	29		8.19	2.8775	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	13.09	18.07	2,887	83		3.76	-1.4481	-1	10	-0.061	-0.096
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	0.00	33.33	36	6		0.00	-5.0000	-2	10	-0.122	-0.192
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	2.99	3.53	36	6	4.93	2.17	-0.3387	0	5	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-7	164	-0.232	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Jul-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.97		798		2.9674	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	7.26		636		7.2594	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.85		1,253		2.8492	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.39		367		10.3869	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2hrs		100.00		44			0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		1			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.22		2,267			0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64		745			-2	5	-0.047	-0.085	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76		2,258			0	5	0.000	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS		75.44		57			-2	10	-0.093	-0.169	
OR-6-03-2000	% Accuracy - LSRC		5.00		100			0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		34			0	5	0.000	0.000	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		3			0	2	0.000	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		7			0	2	0.000	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score				
PR-3-01-2100	% Completed In 1 Day (1-5 lines - No Disp) - POTS Total	61.51	66.67	491	3		28.18	SS	NA	0	NA	0.000
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	6.73	10.00	3,416	30		4.60	-1.0767	0	20	0.000	0.000
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	16.56	17.65	598	17		9.14	-0.5051	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	1.88	1.88	329	8	3.16	1.13	-0.4010	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.00	5.88	598	17		2.45	-2.1991	-2	5	-0.047	-0.071
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	598	17		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.82	7.02	1,342	57		3.63	0.0965	0	15	0.000	0.000
MR Maintenance & Repair		Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030			7.6715	-2	2	-0.019	-0.030
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	133.15		717			133.1464	NA	0	NA	0.000
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	13.29	3.57	429	28		6.62	1.2490	0	10	0.000	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	11.48	0.00	61	1		32.13	SS	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.27	14.56	429	28	19.13	3.73	-0.6833	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	5.42	17.10	61	1	11.28	11.37	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.76	50.00	319	12		14.29	0.5323	0	5	0.000	0.000
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	32.60	8.33	319	12		13.78	1.5219	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	5.64	0.00	319	12		6.79	0.0131	0	5	0.000	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	7.02	50.00	2,293	2		18.07	SS	NA	0	NA	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	4.81	100.00	104	1		21.50	SS	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	23.47	20.34	2,293	2	20.17	14.27	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	9.70	7.10	104	1	23.40	23.52	SS	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	88.03	0.00	1,621	1		32.47	SS	0	5	0.000	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	70.88	0.00	1,621	1		45.44	SS	0	5	0.000	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	29.43	0.00	1,621	1		45.59	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	13.09	18.75	2,887	32		6.00	-1.1875	-1	10	-0.047	-0.075
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		95,679,316				0	5	0.000	
		Totals										
		-9 215 -0.251										

'NA' - no activity 'UD' - under development 'SS' - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Jul-2012

PO		Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
Pre-Ordering		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	10.67		3		10.6667	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.34		249		7.3414	0	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		40		0	2	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		NA		NA		NA	0	0.000	0.000		
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1			0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		97.44		39			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1			0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.22		2,267			0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		85.64		745			-2	2	-0.032	-0.118	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.76		2,258			0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	Stat Score						
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	24.00	NA	5	NA	3.46		NA	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	100.00	NA	5	NA			NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	0.00	1	1	0.00		SS	0	2	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	100	3	0.00		SS	0	2	0.000	0.000
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	116.67	0.00	6	1	0.00		SS	0	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		22				0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	1.00	3	0.00	3.00		SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.30		37				0	10	0.000	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.06	0.00	714	45	3.03	0.9776	0	15	0.000	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00		39	39.00		SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC		Diff.	Perf. Score	Wgt	Wgt'd Score		
MR-1-01-6050	Average Response Time - Create Trouble	1.41	9.08		3,030			7.6715	-2	2	-0.032	-0.048
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	50.00	NA	2	NA			NA	NA	0	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	24.99	NA	2	NA	2.18		NA	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	50.00	NA	2	NA			NA	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	NA	1	NA			NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	2	NA			NA	NA	0	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.01	11.76	2,722	17	6.60	-1.0320	-1	5	-0.040	-0.060	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	0.00	0.00	36	1	0.00		SS	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	21.41	8.93	2,722	17	19.99	4.86	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	2.99	3.11	36	1	4.93	5.00	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	29.27	94.44	123	18	11.48	5.0000	0	5	0.000	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	65.13	0.00	1,890	1	47.67		SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	13.09	26.32	2,887	19	7.76	-1.8759	-2	10	-0.159	-0.238	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-7	126	-0.262	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Jul-2012

OR		Ordering		Performance		Observations		Perf.			
		CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score	
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)		NA				NA		NA	0	0.000	
OR-1-13-5000 % On Time Design Layout Record		NA				NA		NA	0	0.000	
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)		NA				NA		NA	0	0.000	
OR-2-12-5020 % On TimeTrunk ASR Reject		NA				NA		NA	0	0.000	
PR		Provisioning		FP							
PR-4-07-3540 % On Time Performance - LNP only			96.99		1,031			0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks			100.00		1			0	20	0.000	
PR-5-01-5000 % Missed Appointment - Facilities		NA	0.00	NA	1		1.00	SS	0	5	0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days		NA	0.00	NA	1		1.00	SS	0	5	0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days		NA	0.00	NA	1		1.00	SS	0	10	0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		NA	0.00	NA	1		1.00	SS	0	5	0.000
MR		Maintenance & Repair									
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000
NP		Network Performance									
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			0.00					0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			0.00					0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	80	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			FINAL					Jul-2012		
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1	OSS Interface	-	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-	
ORDERING										
2	% On Time Ordering Notification	23,208	11,604	9,512	-	\$0	\$0	-	-	\$44,324
OR-1-02	% On Time LSRC-Flow Through	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=182)	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-4-16	% On Time PCN - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
PROVISIONING										
3	Installation Performance	\$23,208	\$0	\$0	\$0	\$0	\$0	\$0	-	\$23,208
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days -Total -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments -Dispatch	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	23,208	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP					\$0				\$0
Hot Cut Performance										
5	Hot Cut Performance		-							\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
MAINTENANCE										
6	Maintenance Performance	\$ 18,712	\$23,672	\$8,658	\$44,092	\$0	\$0	-	-	\$93,134
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	13,055	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale	-	-	-	-	10,175	-	-	-	
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Bus.	5,657	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	23,672	6,658	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	-	33,917	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-	
NETWORK PERFORMANCE										
7	NP-1-04 Final Trunk Groups Blocked					\$0				\$0
Collocation										
8	Collocation								\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-	
RESOLUTION PROCESS										
9	Resolution Process								\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-	
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-	
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-	
Month Total		\$65,128	\$35,276	\$18,170	\$44,092	\$0	\$0	\$0	\$0	\$160,666

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	1	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					30

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
DR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business C	100.00	2,405	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	95.16	1,260	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	5	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E.-No FT) -All Specials -UNE/R	100.00	34	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	0.00	NA	1	1.00	SS	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	5.56	4.17	18	24	7.14	0.47	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	0.00	1	11	0.00	SS	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	28.00	1.00	1	1	0.00	63.50	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	5.26	2.78	19	36	6.33	0.19	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	5.26	0.00	19	36	6.33	0.40	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	12	35	0.00	5.00	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	84.21	2.78	19	36	10.34	5.00	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	5.56	NA	18	NA		NA	NA
PR-4-02-3510	Average Delay Days - Total - EEL	28.00	NA	1	NA	0.00	NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	72.22	0.00	18	0	0.00	SS	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	1	NA		NA	NA
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	1	NA		NA	NA

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	15.55	17.14	21	2	20.90	26.82	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	8.55	6.52	43	49	7.58	1.58	1.04
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	3	NA			NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	33.33	NA	3	NA			NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	0.00	NA	1		1.00	5.00
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	0.00	NA	1		1.00	5.00
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	30.77	19.23	65	52		8.59	1.21
"NA" - no activity "UD" - under development "SS" - Small Sample								Total
								110

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jul-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.24	797	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	178	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
-------------------	------

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
MAY-2012	70.52	363	256	MAY-2012	95.83	96	92
JUN-2012	81.94	227	186	JUN-2012	80.00	60	40
JUL-2012	69.95	376	263	JUL-2012	91.23	57	52
Overall	72.98	966	706	Overall	90.64	203	184
				Market Adjustment *			
				\$ 255,984			

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
MAY-2012	94.35	230	217	MAY-2012	96.05	177	170
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
JUL-2012	93.88	245	230	JUL-2012	97.36	227	221
Overall	93.73	781	732	Overall	94.39	695	656
				Market Adjustment *			
				\$ -			

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
MAY-2012	94.35	230	217	MAY-2012	96.05	177	170
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
JUL-2012	94.36	2,626	2,478	JUL-2012	94.36	2,626	2,478
Overall	94.24	3,162	2,980	Overall	94.15	3,094	2,913
				Market Adjustment *			
				\$ -			

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	9	100.00	6
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	66	0.00	38
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	17.98	213	18.73	266
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jul-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
--	----	--	------

	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
---	----	--	------

Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Jul-2012

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.414	\$ 124,201	
Unbundled Network Elements - Loop	-0.232	\$ -	
Resale	-0.251	\$ 11,411	
Digital Subscriber Lines	-0.262	\$ 27,627	
Trunks	0.000	\$ -	
Mode of Entry Total		\$ 163,239	
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 23,208	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 93,134	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total		\$ 160,666	
Individual Rule Payments:		\$ -	
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total		\$ 255,984	
CHANGE CONTROL		\$ -	
Grand Total		\$ 579,889	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.